

PHONE SOLUTIONS

UNIFIED COMMUNICATIONS

SOLUTIONS FOR YOUR GOALS & YOUR BUDGET

REDUCE COSTS

Boyer Technologies offers a monthly phone bill reduction service. We examine your current monthly bill and look at various ways that we can save you money.

An experienced telephony consultant will examine your current phone bill and find out where you can maximize savings. We analyze your existing analog lines, voice service, long distance rates, cell phone systems, and phone bill riders. Our telephony experts will make sure you get the best deal on your monthly phone bill by maximizing your current technology or introducing advanced telephony tools.

FREEDOM

If you travel often and would like to have the same features that you have on your office phone while mobile, you can take an IP telephone on your travels and have the exact same features you do at the office. If you don't want to carry a telephone with you when you travel you can use your laptop as a PC soft-phone, making and receiving all of your calls on your laptop just as if you were at the office.

FLEXIBLE WORKFORCE

Using an IP Office phone system you can let your employees work from home with their own IP phone. Using an IP phone from home is identical to using a phone at the office. When you make an outgoing call from your home IP phone the call goes across the internet to your business and goes out over the business telephone lines. Internal telephone calls to and from an off site IP telephone go seamlessly across the internet, not using up valuable telephone lines.

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If you have multiple business locations we can link them together using an IP Office at each location and connecting them over the internet through a secure VPN. With your multiple locations linked together you can make internal calls to and from each location without using up any telephone lines. You can also use a single voicemail server at your central location to provide cost effective voicemail to all of your locations.

The possibilities of an IP Office system are nearly endless. Please contact us and ask what Boyer Technologies can do to help your business be more productive and save money.

FOCUS ON YOUR BUSINESS • NOT YOUR PHONE SYSTEM

ANALOG

DIGITAL

VoIP

Boyer Technologies provides complete business communications solutions which lower both client investment and recurring monthly costs. We are a one-stop source for all your communication needs. Our tailored services allow our clients to scale up or down as business needs change. Moves, additions, and changes are easy, while feature enhancements are implemented automatically during non-business hours. We can assist you in combining your current phone technology, whether analog, digital or VoIP, with the newest voice technology to solve your toughest communications challenge.



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UNIFIED COMMUNICATIONS 500 SERIES FOR SMALL BUSINESS

Rarely can you find so many capabilities wrapped up in one box. Cisco Unified Communications 500 Series for Small Business combines voice, data, video, security, and more into one easy-to-manage solution.

Cisco Unified Communications 500 Series for Small Business supports:

Voice. Use advanced communications capabilities including telephone call processing, voicemail, automated attendant, and conferencing functions to respond to customers faster and save money on long-distance charges.

Video. Conduct face-to-face meetings through video calls with Cisco Unified Video Advantage (requires Cisco USB Camera).

Wireless. Help employees be more productive and collaborate better through access to applications and information from anywhere they work.

Productivity. Integrate with existing desktop productivity applications such as calendar, email, and customer relationship management programs.

Secure Routing. Reduce business risks associated with viruses and other security threats.

Get an advanced phone system that expands as your business grows and changes, without a lot of capital expense.

FEATURES

- Telephone call processing
- Integrated voicemail and automated attendant
- Support for up to 104 phones in multiple locations
- Integrated business productivity applications
- Basic call center capabilities
- Support for music on hold
- Integrated wireless access (select models)
- Full functionality for remote staff and teleworkers
- Integrated voicemail to email capabilities
- Support for integrated video calls
- Fax to email capabilities
- Single-number reach functionality between desk phone, softphones, remote or teleworker phones, and mobile phones



PARTNER® ADVANCED COMMUNICATION SYSTEM

PARTNER® Advanced Communications System (ACS) is a small business phone system that provides the reliability and simplicity of traditional telephony with the advanced functionality of IP telephony. It supports five incoming lines and nine extensions with a maximum configuration of 21 lines and 44 extensions, or 31 lines and eight extensions. Partner ACS offers options that include Caller ID, Distinctive Ringing, Send All Calls, Speed Dialing, and five-party conferencing. In addition to these productivity tools, the system also has a wide range of cost-control features:

Choose your connection. Connect PARTNER ACS to analog lines, a T1, or newer IP-based technologies such as SIP (Session Initiation Protocol) trunking, which can provide cost savings.

Keep everyone in touch. Enable calls that come to your desk phone to ring simultaneously on your cell or home phone while away from the office. In the office but away from your desk? Take a PARTNER wireless phone with you!

Messaging, conferencing, and more. Automatically receive notification and listen to voice messages when out of the office, or listen to your voice messages right from your email inbox. Quickly set up conference calls with up to five people to enable cost-effective collaboration.

Accessorize your PARTNER. Easily add fax machines, single-line cordless phones, credit card machines, modems, contact closures, and more. No special equipment is required.

TECHNOLOGY PARTNERS



IP OFFICE

A phone system designed for small and medium businesses, Avaya IP Office offers powerful capabilities to help employees communicate more effectively with customers, vendors, and each other. Combining advanced, big business functionality with the ease of use and simplified management that small businesses require, IP Office helps small businesses use communications to differentiate them from their competition.

Lower mobile phone and long-distance bills. IP Office helps reduce mobile phone and long-distance charges by routing calls through the system and over broadband links.

Built-in resiliency. For businesses with more than one location, IP Office delivers continuous operation. In a power outage, IP phones automatically failover to another location, retaining full communications capabilities.

No conference calling fees. IP Office makes conferencing affordable and practical by providing two built-in, 64-party conference bridges.

Centralized administration. IP Office enables remote management and administration from a central location. No need to have an administrator at every site. With advanced diagnostics, IP Office proactively identifies potential problems before they cause an outage or business disruption.

IP Phone Applications. Applications developed for IP telephones can help enhance internal communication and collaboration, improve customer service, and speed response in urgent situations.

Maintenance for Small and Medium Enterprises. Get comprehensive coverage that helps ensure maximum performance, reliability and availability for your communications systems.

Strategic Communications Consulting. Align your business strategy with your communications strategy. Boyer Technologies Strategic Communications Consulting provides guidance, planning, and design to show you how to derive maximum business value from communications networks and applications.

Unified Communications Design and Integration. Avaya enhances your infrastructure with a full range of unified communications solutions.



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