

CONTINUOUS
MONITORING
SERVICE
FOR ALL YOUR
IT ASSETS

MONITORING 24 x 7

- Network and device availability
- Alerts and pre-failure indicators
- Real-time alerting and monthly reports

ASSET MANAGEMENT & TRACKING

- Initial network assessment
- Asset inventory management
- Detailed network audits
- Warranty tracking

SECURITY ASSURANCE

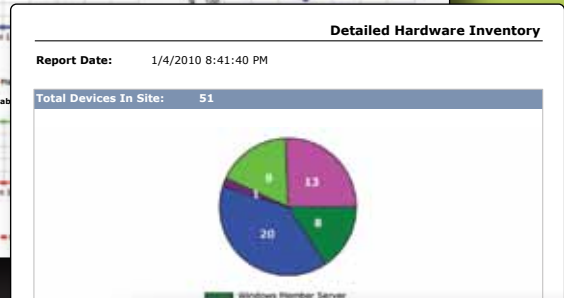
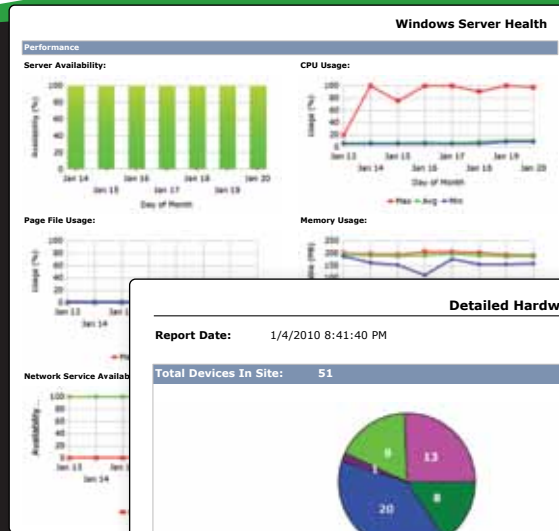
- Baseline security scanning
- Continuous monitoring of antivirus software for viruses, worms, spam ware and other malware
- Automated verification of data backup completion

PREVENTATIVE MAINTENANCE

- Automated scripting
- Automated patching

QUARTERLY BUSINESS REVIEWS

- Detailed needs assessment
- Set objectives and plan for improvements



BOOST PERFORMANCE • TIGHTEN SECURITY • EXTEND THE LIFE OF YOUR IT ASSETS

DESKTOP

Managed Services offers a proactive program that monitors security, performance and health of your technology infrastructure for a fixed monthly fee.

SERVER

NETWORK

MSP reduces network downtime. We are able to proactively prevent many technological issues from becoming problems, and we deliver rapid resolution to issues that cannot be reasonably anticipated—often before our customers even have a chance to notice.

VOICE

ADVANTAGES

PROACTIVE

Your technology systems are vital to your business. Downtime or security issues can be devastating. How many hours per week does your staff spend on computer issues rather than performing critical business responsibilities? Left unmonitored, your network and computers will inevitably fail, leaving employees idle and impacting your ability to do business—costing thousands through the loss of productivity, revenue, or image. With MSP, we can take corrective action before the problem occurs, or before you even notice it.

TEAM APPROACH

Just as many small companies outsource payroll administration, sometimes it's more cost effective to outsource your technology administration to a managed service provider. The Boyer team can become an extension of your IT staff, giving you access to leading security, network and monitoring expertise.

MANAGE

Most internal IT staffs do not have the time or tools to proactively monitor and manage all IT assets. By outsourcing the day-to-day management tasks, IT resources can focus on higher value activities like strategic planning or core business applications.

EFFICIENCY

Most businesses share the same operational goals: Increase employee productivity, decrease costs, gain efficiency, increase sales and improve customer satisfaction. Technology can help your company obtain these goals, but technology requires support and maintenance to run optimally. MSP allows you to move away from hourly IT consultants and technicians to a set monthly fee for technology support. This provides a predictable and dependable solution to all your IT support needs.

PARTNER FOR YOUR SUCCESS

Boyer Technologies delivers proactive managed services that keep your network up and running at optimal effectiveness and efficiency, with superior network performance, security, and reliability—all at an affordable fixed price.

CUSTOMIZE YOUR LEVEL OF MONTHLY SERVICE

SERVICES	DESKTOP	SERVER	NETWORK	VOICE
SUPPORT		Unlimited Toll-Free Phone Support (8 am - 6 pm) Unlimited Remote Control Support (8 am - 6 pm) Unlimited 24/7 Web Ticket Submission Unlimited 24/7 Email Ticket Submission After Hours Support (6 pm - 8 am) - Optional Unlimited On-Site Maintenance (8 am - 6 pm) - Optional		
MAINTENANCE	On-line Asset Reporting		Service Packs and Patch Management	
	On-line MSP Report		On-line Asset Inventory Tool	
SECURITY	Printer Management		ISP Management	
	PC Optimization	Remote Server Administration User Account Administration Error & Event Log Monitoring Drive Space Monitoring	Web Host Support Log File Management	
ADVANCED SERVICES	24/7 Monitoring & Alerting		Managed Antivirus, Antiadware & Antispyware	
	Security Administration		Backup Monitoring & Administration	
NETWORK MANAGEMENT	Guaranteed Response Times		Monthly Network Summary Reports	
	3rd Party Vendor Management		Quarterly Executive Report & Review	
	Disaster Recovery Planning		Customizable Advanced Reporting Service	
PROFESSIONAL SERVICE BUNDLE	Firewall / VPN Management		Asset Management	
	Router Management		Antivirus Management	
SERVER APPLICATION	Exchange / Mail Server		Major Application	
	Assigned CTO		Scheduled CTO Calls	
	Project Research		Annual Technology Assessment	
	Purchasing Counsel			